



## Southend LSCB Learning and Improvement Framework

The LSCB has a well established performance management framework identified as best practice regionally and nationally. Working Together to Safeguard Children (HM Government 2013) required all LSCBs to establish and maintain a Learning and Improvement Framework which “enables organizations to be clear about their responsibilities, to learn from experience, and improve services as a result”. The focus in Working Together is on the use of reviews and audits to inform the learning and improvement framework. Southend LSCB has identified additional areas for obtaining learning to improve practice, to develop an integrated framework which builds on its culture of learning and improvement. The following elements will form the basis of the LSCB’s Learning and Improvement Framework:

<b>Element</b>	<b>Activity</b>	<b>Developmental Work Required</b>	<b>Expected Outcome/Impact</b>
Serious Case Reviews	Identification and implementation of learning	Increased participation of families and practitioners	<p>Learning from SCRs and improvement actions are informed by the views of families and practitioners.</p> <p>A measurable impact on the level of confidence and satisfaction expressed by families and practitioners on the current arrangements and processes in terms of improving children's welfare and safety</p>
Child Death Reviews	Identification and implementation of learning	Measurement of impact of strategic responses to learning identified	Actions taken in response to findings from CDRs reduce the number of child deaths with modifiable factors

Other Case Reviews	Identification and implementation of learning	Increased participation of families and practitioners	<p>Learning from reviews and improvement actions are informed by the views of families and practitioners.</p> <p>A measurable impact on the level of confidence and satisfaction expressed by families and practitioners on the current arrangements and processes in terms of improving children's welfare and safety</p>
Single & Multi Agency Audits and Audits of Board Effectiveness	Reporting of single agency audits	LSCB partner agencies to develop audit programmes to evidence effectiveness of safeguarding practice	LSCB partner agencies evidence effectiveness of safeguarding practice and identify areas for improvement
	Programme of LSCB audits	Development of audits of effectiveness of early help offer, care provision and leaving care services	LSCB evidences the effectiveness of safeguarding services throughout the journey of the child
	Audit of Board effectiveness conducted by identified LSCB team.	Development of criteria of LSCB effectiveness and engagement of a high performing LSCB in a reciprocal auditing arrangement	LSCB evidences its effectiveness in monitoring and coordinating the safeguarding of children and promoting their welfare
Qualitative Information from Children, Young People and their Families (including compliments and complaints)	Analysis of information obtained to quality assure the effectiveness of safeguarding across the tiers of intervention	Identification and analysis of qualitative information collected by all LSCB partners	The development and improvement of safeguarding services is informed by the views and experience of children, young people and families
Qualitative Information from	Analysis of information to	System to be developed for	Risks to the effectiveness of

Practitioners	identify risks to safeguarding practice and learning	obtaining information anonymously from practitioners.  System to be developed to inform all practitioners of 5/6 key areas identified for practice development and 5/6 areas of identified good practice	safeguarding children services are identified early and addressed in a timely way. Practitioners report in follow up evaluations that they are aware of key development areas and good practice, with a positive impact on their safeguarding children practice and increase in confidence
Single Agency Performance Information	Analysis of quantitative data from partner organizations	All partners to review their current performance indicators to ensure they link to key areas for improving safeguarding practice	Evidence of improvement in identified key areas of safeguarding practice.
Section 11 Audits	Reporting of qualitative and quantitative data by LSCB partner agencies	Information to be presented (to include outcomes from staff focus groups) that evidences each partner agency's self assessment	Partner agency self assessments of safeguarding efficacy are robust
Annual Reports from Strategic Partners (e.g. Corporate Parenting and MAPPA) and LSCB Members	Needs analysis and monitoring of safeguarding effectiveness	Annual reports on safeguarding effectiveness to be considered and approved by agency's governance processes before reporting to LSCB	The LSCB evidences the effectiveness of safeguarding practice throughout the journey of the child
Strategic & Themed Work (e.g. domestic abuse, child sexual exploitation)	Mapping of issues and development of overarching strategies	Mapping of issues to the organizations and strategic partnerships involved and a coherent overarching strategy developed and implemented	The LSCB and its strategic partners identify any risk and/or need and implement improvements to address these